Awarding Body: University of Hull

**Delivery Location: East Riding College** 

Name of Examiner	Programme	Issues raised by the examiner (including recommendations)	Response	Action taken including date and person to action	Examples of good practice identified by External Examiner
Oliver Cameron-Swan Hereford College of Arts	BA (Hons) Contemporary Media, Design and Production	Is there an element of art and design built into the course to support the development of visual reference materials (mood boards, story boards, etc.)? Visual planning appears as an integral part of some project work but is not consistent throughout the cohort. What could the team do to encourage creativity and agency within the student groups? I understand from my experience that some students who choose technologically complex visual art forms, such as photography and film making, do so to avoid drawing mainly due to a lack of confidence in this area. (19)	Encouraging creativity and agency within student groups, we are actively exploring ways to integrate more art and design elements into the curriculum. This would involve workshops or dedicated sessions focused on visual communication, where students can learn and apply techniques for creating mood boards, storyboards, and other visual reference materials. Additionally, providing resources and guidance on the creative process could empower students to express their ideas visually with confidence.	Action: Deliver workshops and sessions and offer resources Date: June 2024 Person: Programme Leader and module tutors  Action: Deliver workshops and	I am impressed by the broad range of topics covered by the modules on the course. It is good to see that modules contain written planning and reflection elements alongside the production of practical work. I particularly like the three stages of the L6 IS module, I feel that taking the research work from this module and presenting it has real value. (23)
		some students using surveys	about including a discussion of	sessions on research methods	

	as part of their audience related interactions. Would the team consider some discussion of methodological standpoints (qualitative vs. quantitative) in relation to data collection and analysis? (19)	methodological standpoints (qualitative vs. quantitative) in relation to data collection and analysis, we wholeheartedly agree with the value of such an addition. Recognizing the significance of methodological considerations is crucial for students as they engage in research and data-driven projects. This could involve dedicated sessions, workshops, or supplementary materials that provide insights into the strengths and considerations of both qualitative and quantitative approaches.	Date: June 2024 Person: Programme Leader and module tutors	
	Would the team consider including the voices of both markers within the feedback? I have seen this employed at another college and feel that it adds value to the feedback offered. Think Greg and John from Masterchef. (19)	We recognise the potential benefits of incorporating multiple perspectives into feedback. It not only provides a more comprehensive evaluation but also offers students a well-rounded understanding of their work. We will certainly explore the feasibility and implementation of a dual-feedback system in the future.	Action: Develop feedback to incorporate comments from both markers where possible Date: February and June 2024 Person: Programme Leader and module tutors	
	[Would be good to see more] Rigorous referencing in written work. I understand	See above	See above	

this is mentioned in feedback where appropriate. (24)

[Would be good to see more] Alternative documentation or presentation of projects. I am really pleased to see that options to present research and projects as posters, infographics, and presentations are included in the module guides, and would love to see more work presented in these ways, especially as you have students who are more than capable of doing this. (24)

We already foster a diverse and creative ways of showcasing research and projects. Recognising the varied skill sets and preferences of our students, we will actively explore opportunities to encourage and highlight alternative documentation methods. This may involve incorporating additional examples and case studies that showcase the effectiveness of these formats or providing supplementary resources to support students in developing skills related to poster creation, infographic design, and dynamic presentations.

Action: Continue to incorporate alternative methods to showcase assessments

Date: September 2023

Person: Programme Leader and

module tutors

[Would be good to see] A lot of the documentation of projects felt text heavy and would have benefited from the inclusion of more graphic elements such as images and planning charts, as well as a more critical or creative approach to the text itself: a lot of the write ups felt descriptive and vague. (24)

Your observation aligns with our commitment to fostering clear and engaging project documentation. We acknowledge the importance of visual elements in conveying information effectively and will actively explore ways to encourage students to incorporate more graphics into their work. This could involve additional guidance on the

**Action:** Explore opportunities to include graphic and creative output from students

**Date:** September 2023

**Person:** Programme Leader and

module tutors

				integration of images, charts, and other visual aids, as well as emphasizing the value of a critical and creative approach to text to enhance the overall quality of project documentation.		
Childhood Studies / BA (Hons) Early University Driblematic, as it was not always clear from the email invitations which boards I was expected to attend.  Also there have been a few last minute changes to the board dates, which prevented me from attending all relevant boards (I am external examiner for 3 different programmes for the University of Hull). I would like to suggest that, perhaps, sending each external examiner a personalised e-mail invitation listing the dates, times and the associated programmes would help	Edge Hill	Childhood Studies / BA (Hons) Early Childhood Studies	University in relation to the module and programme assessment boards have been slightly problematic, as it was not always clear from the email invitations which boards I was expected to attend.  Also there have been a few last minute changes to the board dates, which prevented me from attending all relevant boards (I am external examiner for 3 different programmes for the University of Hull). I would like to suggest that, perhaps, sending each external examiner a personalised e-mail invitation listing the dates, times and the associated programmes would help	boards have been centralised in line with practice at TEC Partnership's other colleges. Dates have been set and staff, University of Hull colleagues and External Examiners have all been added to the diary invites for both End of Year and Resit Exam Boards. These are unlikely to change as there are set dates for exam boards to take place within	members to exam boards  Date: October 2023  Person: HE Quality Officer and	considered my previous advice on using a full range of marks, which was clearly demonstrated in the students' outcomes with some of the marks being in high 80s. (20)  Evidence of strong links between early childhood theoretical perspectives and their reflection in daily practice remains one of the key distinctive features of the

communications with External Examiners. (12)			across both programmes is excellent. (24)
Though marking of students'	A member of staff went on	Action: Standardisation	
work is overall thorough,	maternity leave quite suddenly.	meetings for team members	
there are a few	Several new members of staff	prior to marking taking place	
inconsistencies in the	had to start quickly which may	Date: October 2023	
amount of feedback	have attributed to the difference	Person: Programme Leader and	
provided to the students	in marking processes. All students	module tutors	
across different modules. For	received feedback and had an		
example, on FdA L4 module	opportunity to have a tutorial		
on Literature Review, the	with the tutor to receive further		
number of comments if	feedback if required. More time		
overwhelming, while on the	spent with new team members		
module on Child	would help with this and		
Development the comments	standardisation meetings.		
are quite scarce. On L5			
module Education and			
Curriculum there does not			
seem to be any tutor			
feedback at all, while on L6			
module on Outdoor Play			
some submissions have tutor			
feedback, while others do			
not. For some reason, L6			
module on International			
Perspectives have not been			
marked electronically, so the			
feedback is handwritten.			
Perhaps, there is some room			
here for staff development			
aimed at standardising			
marking strategies and the			

		consistency of feedback. (19)			
Sarah Mullins	BA (Hons) Social Science	There were no concerns or issues raised by the EE	NA	NA	The feedback provided to students is commendable. Feedback is detailed, robust and clearly links effectively to the learning outcomes. (21)  A particular strength of the programme is the feedback provided to students which supports future assessment. (24)
Simon Fairbairn  New College  Durham	FdSc Sport, Exercise and Health Sciences / BSc (Hons) Sports Coaching and Health Sciences Top Up	There have been opportunities for students to engage in external learning opportunities through the year. It was disappointing to hear that students were reluctant to engage with these. Early planning and communication of these to students may remove these barriers. (19)	The team agree that earlier planning and communication will benefit and will employ this for future opportunities as far as possible.	Action: Communicate opportunities at the earliest opportunity Date: September 2023 Person: Programme Leader	There were no examples of good practice or commendations identified by the EE
		Consideration to the staff workload when developing these assessment methods may be considered. i.e students should record and present their own S&C programmes without staff having to be present. (23)	The programme team will explore developing the students' digital literacy skills to support the reduction in staff needing to be present.	Action: Devise and implement digital literacy skills development plan  Date: November 2023  Person: Programme Leader	

		Grading is fair, consideration should be made to the quality and quantity of feedforward feedback. There does seem to be limited direction to student on how they can develop their knowledge and cognitive and practical skills. (24)	The programme team need to provide better feedforward comments to students.	Action: Programme team to discuss and implement consistent approach to giving feedforward comments  Date: November 2023  Person: Programme Leader and module tutors	
		The cohort size is small and I understand that the level 4 programme may not be running next year. Consideration to the marketing and promotion of the programme, especially with it recently being revalidated may need to be made. (24)	Programme team to work with central Marketing team to establish marketing strategy for the programme.	Action: Programme Leader and Marketing team to meet to discuss marketing strategy  Date: November 2023  Person: Programme Leader and Marketing team	
Andrew Parker University of Bolton	FdSc Computing	You have been given the opportunity to comment/advise on assessment processes used – No (13.1)	EE has access to the folder where all documentation is stored to comment/advise on assessment processed used.	Action: HEQA will set up sharing folder and the programme team must ensure all documentation is uploaded to it  Date: October 2023  Person: HEQA and programme team	There were no examples of good practice or commendations identified by the EE
		Second marking processes are followed – No (13.7)	Processes are in place for second marking. FdSc Computing team meeting (minuted) will ensure and monitor this process to	Action: Team meeting to establish second marking process in line with CoP  Date: December 2023  Person: Programme Leader	

		It is unclear who is the programme leader and who I should be in communication with as an external examiner for the programme. (19)  In some cases, it is unclear whether the internal moderator is from the provider or the university. In certain instances, there is no evidence to indicate that recommendations for modifications to assessment were implemented. (20)	ensure that second marking processes are followed.  Programme leader changed at the end of the academic year and Ellen Smuts is now in post. Contact has been made with the new EE.  Moving forward the programme lead will ensure that this is clarified	Action: Establish and maintain contact with EE throughout the academic year Date: September 2023 Person: Programme Leader  Action: Programme Leader to confirm details to the EE at the start of the academic year and update as required Date: September 2023 Person: Programme Leader	
Doug Martin  Leeds Beckett  University	FdEd Learning Support	There were no concerns or issues raised by the EE	NA	NA	Communication has been excellent between the course leader, the team and me. (12)  The standard of delivery of this course is excellent in all aspects. (21)